



WILL A CENSUS WORKER COME TO MY DOOR?

Starting in August 2020, U.S. Census Bureau workers, also called “enumerators”, will follow up with people who have not yet completed the census or who may have missed a question or two. Here’s what to expect and how to avoid someone coming to your door.

What is the census?

The census is how we count people living in the country—every resident, regardless of immigration status.

Is there a citizenship question?

No—the census has NO question about citizenship or immigration status.

Why is it important for the government to count people?

It’s how the government knows where money is needed for things like hospitals, schools, affordable housing, and transportation. It also determines how many representatives Washington state will have in Congress.

Who should be counted?

Every person living in your household as of April 1, 2020 should be counted on the census form. This includes children and senior citizens, relatives and non-relatives, regardless of immigration status. If someone in your household spends time in more than one home, they should be counted where they live and sleep most of the time.

What if I have moved since April 1st?

The census asks that you complete information based on where you spent most of your time as of April 1st. If you have moved or relocated since April 1st due to COVID-19 or other circumstances, complete your census with your previous living details to the best of your recollection.

How can I avoid an in-person visit from a census worker?

The easiest way to complete the census is online at 2020census.gov. You can also complete it by phone or with a paper form that you received in the mail. Make sure the information is complete, and provide a phone number so the Census Bureau can call you if there are additional questions.

When will census workers begin in-person visits?

Due to COVID-19, in-person census follow-up has been delayed around the country. The schedule is subject to change, but the intention is to begin outreach in early August 2020 into October 2020. Census workers may visit up to six times total if no one answers during their initial visit, and the census response remains incomplete.



WE'RE HERE. WE COUNT.

What should I expect if a census worker comes to my door?

Census workers will always wear an official census worker badge to identify themselves. The census worker will ask you all of the questions that appear on the 2020 Census and record your answers. They will never ask you for information like social security number, political affiliation, or money.

What if I don't respond or answer the door?

A census worker may visit your household up to six times. If they can't reach you, they may ask your neighbors or landlords for information about the household. To ensure your information is accurate, make sure you complete the census yourself.

What if the census worker who visits my house doesn't speak my language?

The census form is available online in 12 non-English languages, along with language guides and videos available in 59 additional non-English languages. The census support call center is also available to help people complete the census by phone in 12 non-English languages.

Complete your census at 2020Census.gov, by calling one of the phone numbers below, by mail using a 2020 Census form, or in-person with the support from an official census worker.

LANGUAGE LINE		TOLL-FREE NUMBER
English		844-330-2020
Spanish	Español	844-468-2020
Chinese (Mandarin)	普通话	844-391-2020
Chinese (Cantonese)	广东话	844-398-2020
Vietnamese	Tiếng Việt	844-461-2020
Korean	한국어	844-392-2020
Russian	Русский	844-417-2020
Arabic	العربية	844-416-2020
Tagalog	Tagalog	844-478-2020
Polish	Polski	844-479-2020
French	Français	844-494-2020
Haitian Creole	Kreyòl	844-477-2020
Portuguese	Português	844-474-2020
Japanese	日本語	844-460-2020
Telephone Display Device (TDD)		844-467-2020